RSA/SecurID Mobile Application Privacy

The following information applies only to the information processed by the RSA Authenticator app for iOS and Android. This information is an extension of our Privacy Policy.

Personal Information we collect

Personal Information that we collect about you or your device when using the RSA Authenticator app for iOS and Android includes:

- Your email address used during the registration process.
    - This is used to authenticate you when registering and then for authentication
    - This will also help you connect with customer service and technical support regarding RSA Authenticator app for iOS and Android issues or concerns.
- Device identifiers such as IMEI, MAC address, and Android ID are collected to support device binding for software credentials.
    - This mechanism ensures that each credential is cryptographically tied to a specific device, thereby preventing credential cloning or unauthorized transfer.
    - This process strengthens security by:
        - Unique Device Identification: Ensuring accurate recognition of the device during credential provisioning and authentication.
        - Fraud Prevention: Detecting device changes or anomalies that may indicate suspicious activity.
        - Enforcement of Binding: Restricting credential usage to the original, registered device only.
    - This is essential for delivering strong authentication and maintaining secure credential management in enterprise-grade environments.

No other personal information is collected, disclosed, or processed in the RSA Authenticator App for iOS and Android.

App Permission

The RSA Authenticator app for iOS and Android requires the following device permissions:

- Camera access, for you to be able to scan QR Code for registration and authentication.
- Push Notification, for you to be able to receive notification about authentication events you initiated.
- Bluetooth, for you to be able to authenticate with Mobile Passkey, and to enforce proximity detection.
- Biometrics, for you to be able to access easily One Time Passcode in the app, and to authenticate.

You can disable these permissions at any time from the device Settings, however, this will then reduce the functionality of the application.

Performance analytics

We may collect anonymous app performance data regarding the use of the RSA Authenticator app for iOS and Android.

These anonymous data help us better understand, improve, and develop our application. Information collected or processed for this purpose is not linked or linkable to an individual

You can disable at any time the collection of such performance data in the app settings.

Cookies

The RSA Authenticator app for iOS and Android does not use cookies, or similar technology.