RSA ARCHER® SUITE
PROFESSIONAL SERVICES
ACCELERATING TIME-TO-VALUE

EXECUTIVE SUMMARY
TECHNOLOGY EXPERTISE
RSA Archer® Professional Services is for organizations that want to maximize their return on investment from RSA Archer Suite. Customer requirements and expectations are best met when product deployments are adequately planned, implemented and maintained with regular upgrades and tuning. RSA Professional Services is also suited to organizations seeking to complement their in-house resources with RSA subject matter experts to better understand the business context for risk and prioritize action accordingly.

PERSONNEL RESOURCING TRENDS
A SHORTAGE OF CYBERSECURITY SKILLS
Organizations continue to face a shortage of IT talent, with cybersecurity skills topping the list. This trend is expected to continue for the foreseeable future, particularly when it comes to specific needs, such as advanced threat detection and proactive hunting for signs of attack before harm is done to the organization. With the demand for trained and experienced cybersecurity professionals exceeding supply, organizations have struggled to develop the measures required to consolidate data from across the organization to provide an integrated picture of risk. Professional Services from RSA and partners provides a viable solution to address the problem:

- Globally distributed team of practitioners
- Trained and accredited security professionals
- Experience gained from thousands of engagements across a range of industries in the commercial and government sectors
- Enterprise-level solution fulfillment addressing complex solution deployment requirements
- Project management services to drive successful outcomes, remediate engagement risks and streamline communications

RSA Professional Services is part of the RSA Services organization, which provides a variety of complementary services including consulting services from the RSA Incident Response and Advanced Cyber Defense Practice, training and education services from RSA University and 24x7x365 product maintenance services from RSA Support.
RSA ARCHER SUITE
ONE SUITE TO MANAGE MULTIPLE DIMENSIONS OF RISK

RSA Archer Suite has the breadth, depth and adaptability to mature any risk program with the following solution components:

- **IT and security risk management**—Compile a complete picture of technology-related risks across the organization.
- **Enterprise and operational risk management**—Bring together data from siloed risk repositories to present a clear, consolidated view of risk across the organization.
- **Third-party governance**—Manage risk and the entire third-party governance life cycle from performance monitoring to relationships and engagements.
- **Audit management**—Prioritize audit activities based on risk assessment and business priorities.
- **Business resiliency**—Prepare for IT and business disruptions, catalog and resolve operational incidents, and manage crisis events and communications.
- **Compliance management**—Consolidate information from multiple regulatory bodies into a single, searchable repository.
- **Public sector risk management**—Meet the unique requirements of risk management in government agencies.
RSA Professional Services offers a holistic portfolio of capabilities to optimize the capabilities of RSA Archer Suite:

- **Strategy roadmap**—Identify business and solution requirements and implement a phased program for achieving them; monitor project milestones, communicate status to senior management, and modify your product deployment strategy as business requirements evolve. Align deployment options with organizational requirements, including RSA Archer SaaS to leverage the flexibility, availability and scalability of the cloud.

- **Design and implementation services**—Get the solution up and running, achieve early wins and accelerate time-to-value with a variety of "smartstart" services.

- **Hardware sizing and performance health check**—Evaluate your platform hardware sizing needs and associated configurations and identify with the requirements for solution optimization.

- **Upgrade services**—Ensure your solution is updated and ready and able to provide you with the best integrated risk management tools you need.

- **Expert on-demand subscription services**—Consulting expertise for ongoing staff augmentation and subject matter expertise to help mitigate the risks and maximize the business outcomes associated with implementing the solution in a reduced time frame.

- **Risk management “journey services”**—Take a proactive approach to ensure both short- and long-term success and scalability by leveraging an RSA consultant for ongoing coaching and mentoring sessions on your journey toward the deployment of an integrated risk management platform.

- **Custom services**—Tailored consulting for business requirements, technology integrations, large or complex implementations, custom feeds and use-case development.
RSA ARCHER
®
SUITE PROFESSIONAL SERVICES

PUTTING IT ALL TOGETHER

Integrated risk management enables organizations to make business decisions that are informed by visibility into, and a clear understanding of, the full scope of risk, including digital risk. RSA Archer Suite helps you manage risk by:

- Improving visibility into risk with consolidated data and risk analytics across the organization
- Breaking down organizational silos to establish the business context for risk
- Enabling collaboration on risk issues across business lines and organizational boundaries
- Defining and enforcing accountability for risk and compliance issues
- Using process automation to drive efficiencies

Designed to help you evolve your risk management program as your needs change, RSA Archer Suite includes multidisciplinary risk management solutions and use cases that address the most critical domains of business risk. RSA Archer solutions incorporate the industry-leading best practices you need to get an effective integrated risk management program up and running quickly. By leveraging the skills and knowledge transfer capabilities of RSA Professional Services, organizations can deploy an integrated risk management solution that provides them with the integrated structure and processes required to successfully manage the magnitude, velocity and complexity of today’s risks.
RSA Archer Regulatory & Corporate Compliance Management

Analyst dashboard for tracking tasks and activities including compliance assessments and related findings. RSA Professional Services works with customers to identify business outcomes and configure the product to meet the related use-case requirements.

ABOUT RSA

RSA provides more than 30,000 customers around the world with the essential security capabilities to protect their most valuable assets from cyber threats. With the RSA Global Services' capabilities and award-winning products, organizations effectively detect, investigate and respond to advanced attacks; confirm and manage identities; and ultimately, reduce IP theft, fraud and cybercrime. For more information, go to rsa.com.