RSA ARCHER®
PLAN OF ACTION & MILESTONES (POA&M) MANAGEMENT
USE CASE FOR PUBLIC SECTOR SOLUTIONS
THE CHALLENGE

Whether through assessment and authorization (A&A) control assessments, audits or continuous monitoring (CM) with your scanners and sensors, your organization accumulates scattered lists of defects and findings in various documents. Managers, executives and information assurance (IA) stakeholders have no consolidated view of these outstanding issues. Additionally, limited documentation on current and planned remediation efforts related to these issues leaves gaps in understanding what is being done to mitigate and address open defects and risks. Finally, not every issue can be addressed completely and some will require a level of risk acceptance. In these cases, risk acceptance requests often lack the proper review, approval and documentation to ensure the organization understands how exceptions or deviations affect the organization’s overall risk.

The negative impacts of poor issues management begins with little to no visibility or accountability in addressing known risks. Missed issues can fall through the cracks, resulting in repeat audit findings and failed control assessments or lingering risks to the organization. Remediation efforts can suffer as well, with missed deadlines or poorly planned projects to remediate identified risks.

OVERVIEW

RSA Archer® Plan of Action & Milestones (POA&M) Management lays the foundation for your IA program to manage issues generated by audit, A&A and CM processes. You can effectively establish the organizational structure and assign accountability for risk and compliance issues. In addition, it provides the applications to create, approve and manage POA&Ms and risk acceptance requests (sometimes referred to as risk based decisions or RBDs) to address risks and associated resolutions.

With RSA Archer POA&M Management, you can create a consolidated view into known issues and break down remediation efforts to better understand timing, milestones and costs. It also provides the capability to route POA&Ms through formal approval and review processes and capture performance management and cost metrics. With an organized, managed process to escalate issues, you get visibility into known risks as well as efforts to close and address risks. Your organization will see quicker reaction to emerging risks, creating a more secure and resilient environment while reducing costs.

KEY FEATURES

- Consolidated issues management process
- Consolidated list of defects and findings from audits and A&A and CM processes
- Consolidated list of POA&Ms with status, progress, and expiration dates
- Managed risk acceptance requests with informed review/approval
KEY BENEFITS
With RSA Archer POA&M Management, you will see:

- Reduced time to resolution on audit, risk, and compliance issues
- Improved staffing management for remediating issues
- Reduction of overtime/reactive overload for operational staff responding to issues
- Reduced repeat findings
- Reduction of overall risk

FOR MORE INFORMATION
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