

RSA® ARCHER® KEY INDICATOR MANAGEMENT

Use Case for Enterprise & Operational Risk Management

The Challenge

In many risk management programs, the use of key indicators is implemented sporadically at the discretion of individual business units and division managers. Key indicator metrics may not be properly designed to accurately measure the intended activity, and the collection of indicator data may be accomplished in an unnecessarily costly and inefficient manner using spreadsheets and email. With missing or inefficient key indicator reporting, the organization is unable to accurately gauge or compare performance in terms of meeting strategic and operational goals, risk, and control performance. It also limits the organization's ability to respond to emerging problems as quickly as possible.

Overview

RSA® Archer® Key Indicator Management provides a means for organizations to establish and monitor metrics related to each business unit within the organization. Depending on your overall implementation, metrics could also be associated with other elements of your GRC program, including risks, controls, strategies and objectives, products and services, and business processes to monitor quality assurance and performance.

Key Features

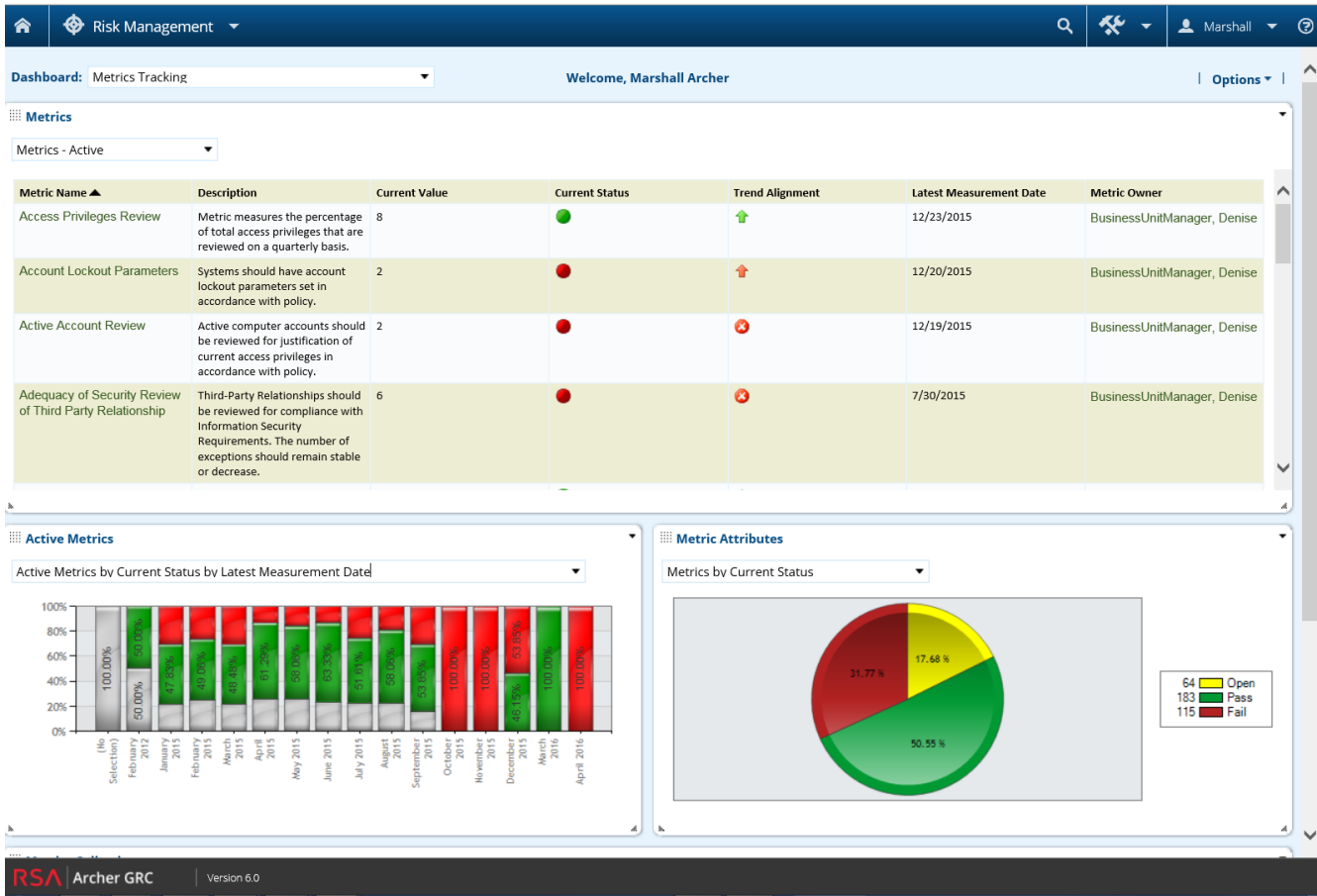
- Holistic key indicator management program
- Association of key indicators with business units and named individuals, and establishment of key indicators of risk, control, corporate objectives, business processes, and products and services, depending on your program implementation
- Governance to ensure timely collection of indicator data
- Stakeholder notification when indicators exceed acceptable boundaries
- Consistent approach to calculating indicator boundaries and limits
- Consolidated list of indicators that are operating outside boundaries, and associated stakeholder escalation and remediation plans
- Management of remediation plans action to bring indicators back within acceptable boundaries
- Visibility to key risk indicator metrics and remediation plans via predefined reports and dashboards

Key Benefits

RSA Archer Key Indicator Management enables:

- Visibility to areas in your organization that have not established indicators or have not collected data associated with established indicators

- Warning of adverse trends at the earliest point possible to provide quicker remediation
- Greater accountability for monitoring indicators that provide early warning of emerging problems



For more information

To learn more about how EMC products, services, and solutions can help solve your business and IT challenges, contact your local representative or authorized reseller—or visit us at www.rsa.com. If you are an existing RSA Archer customer and have questions or require additional information about licensing, please contact RSA Archer at archersupport@rsa.com or call 1-888-539-EGRC.