

# RSA® ARCHER® GRC UPGRADE SERVICES

Maximize the benefits of your RSA Archer upgrades

## At-A-Glance

Upgrade service options include:

- Basic “ready” assessment for your environment, ensuring you are prepared for the upgrade
- Basic upgrade to latest RSA Archer software version
- Custom rollout strategy and upgrade, specific to your needs
- Custom service for converting existing workflows to RSA Archer’s new Advanced Workflows
- Custom engagement for incorporating RSA Archer’s Task Management application into advanced workflows to improve your user experience and performance

## Overview

As corporate governance, enterprise risk management, and corporate compliance industry practices continue to change, RSA Professional Services ensures your RSA Archer GRC solution is updated and ready and able to provide you with the best GRC management tools you need.

To make your upgrade experience even easier, RSA Professional Services offers you several options to meet your unique needs, accelerate your time-to-value, and ensure your environment is ready for a successful deployment to production.

## Key Benefits

Upgrade Services for RSA Archer offer these key benefits:

- Ensures your environment is optimized for the latest RSA Archer upgrade
- Successful deployment of the RSA Archer software upgrade into production in a reduced timeframe by following RSA-recommended practices
- Customize your upgrade experience for your unique environment and users

## Upgrade Services

### **RSA Archer GRC Upgrade Readiness Assessment: Single Environment**

Before upgrading to a new version of RSA Archer software, you need to ensure your environment’s infrastructure meets the minimum requirements and can benefit from RSA Archer’s latest technology features and enhancements. This assessment is designed to determine if your environment is “ready” for a successful upgrade. For a more in-depth analysis (e.g., for sizing and performance), see [RSA Archer GRC Upgrade Strategy & Rollout Services](#) in this document.

### **RSA Archer GRC Upgrade: Single Environment**

This service provides a software upgrade of your licensed on-premise RSA Archer solution for a single environment. RSA Professional Services expertise ensures you receive rapid time-to-value in getting the latest RSA Archer version into production. To ensure your environment infrastructure meets the required upgrade parameters, RSA recommends preceding this upgrade option with the “RSA Archer GRC Upgrade Readiness Assessment: Single Environment” service offering.

### **Custom Upgrade Services**

Sometimes basic services may not be the right fit for your special needs. Take a look at our custom upgrade services.

#### [RSA Archer GRC Upgrade Strategy & Rollout Services](#)

Because your business is unique, a standard, out-of-the box upgrade may not be sufficient for you. This service provides custom upgrade strategy and planning, business preparation, solution testing, production deployment, and post-deployment support. Planning includes impact analysis, readiness assessment, a project plan,



communication strategy, and a DEV instance upgrade. To mitigate impact to business users, we include business adoption sessions and suggestions for the necessary documentation updates. UAT support validates the upgrade and ensures readiness, prior to upgrading and deploying to production.

#### RSA Archer GRC Advanced Workflow Conversion Service

Because of the importance of your workflows, this service is beneficial when you need to convert legacy workflows, e.g., updating an existing workflow with new enhancements or implementing an entirely new workflow. RSA Professional Services consultants help you prepare to leverage the new Advanced Workflow capabilities introduced in RSA Archer 6, which simplify record lifecycle management by providing a visual model of the business process, tying the different process steps to actions in RSA Archer. This service analyzes your workflow, and then designs, builds, tests and deploys the new workflow to leverage the new functionality.

#### RSA Archer GRC Task-Driven Landing Page Adoption Service

This service assists you in how to best utilize the task-driven landing page in the RSA Archer user interface to make navigation and performance of GRC tasks easier and more efficient. This service provides an overview session and a tailored impact analysis of incorporating the Task Management application into advanced workflows, and any additional changes introduced in the latest version of the RSA Archer software. Findings and recommendations are also provided to simplify the end user experience and facilitate business adoption.

*"With technology expansion, regulatory changes and high profile corporate failures, organizations today face a complex and volatile risk landscape. RSA Archer GRC inspires organizations of all sizes to own risk, leveraging a configurable platform to better meet business objectives by bridging the gap between cyber and operational risk."*

Grant Geyer  
Senior VP of Products, RSA

## For more information

Visit [www.rsa.com/grc](http://www.rsa.com/grc) for more information on RSA Archer GRC solutions and use cases.

### ABOUT RSA

RSA, The Security Division of EMC, is the premier provider of security, risk and compliance management solutions for business acceleration. RSA helps the world's leading organizations succeed by solving their most complex and sensitive security challenges. These challenges include managing organizational risk, safeguarding mobile access and collaboration, proving compliance, and securing virtual and cloud environments.

Combining business-critical controls in identity assurance, encryption & key management, SIEM, Data Loss Prevention and Fraud Protection with industry leading GRC capabilities and robust consulting services, RSA brings visibility and trust to millions of user identities, the transactions that they perform and the data that is generated. For more information, please visit [www.RSA.com](http://www.RSA.com) and [www.EMC.com](http://www.EMC.com)