DATA SHEET

RSA ARCHER® EXPERT ON-DEMAND SUBSCRIPTION SERVICES

TAKE ADVANTAGE OF EXPERTISE & BEST PRACTICES FOR IMPLEMENTATION PRIORITIZATION & PLANNING
OVERVIEW

RSA Archer® Suite is the industry’s leading business risk management suite, proven to help customers confidently advance their command of risk and understand what risks are worth taking. Given the interdependencies and complexity of enterprise initiatives and processes, it is difficult for many organizations to ensure they have the expertise necessary to effectively implement and deploy systems to assist with those efforts. Having access to that expertise is a significant option and advantage to your enterprise’s survival.

RSA Archer Expert On-Demand Subscription services provide RSA Archer consulting expertise for ongoing prioritization and planning for project implementation, staff augmentation and subject matter expertise to help mitigate the risks associated with implementing a single RSA Archer solution in a reduced timeframe. It also ensures the implementation will follow RSA-recommended practices and support your organization’s business requirements.

Supporting the deployment of your organization’s Archer solution, this 40-day level of effort, expended over a 12-month period, delivers:

- Expert consulting services during the planning, installation and deployment phases of RSA Archer initiatives
- Periodic status reports on all RSA activities summarizing accomplishments, upcoming plans, hours expended to date and any issues that require the attention of your management
- An implementation plan, including final prioritization and selection of project tasks and deliverables

PRIORITIZE & PLAN FOR BEST RESULTS

RSA Archer Professional Services personnel work closely with your staff to identify, prioritize, finalize and direct engagement tasks and deliverables related to deployment of one of Archer’s solutions. These tasks may include:

- Performing the services as indicated in this Service Data Sheet and subject to the Effort Estimate
- Managing the overall engagement and conducting a pre-engagement teleconference to plan and schedule the engagement’s tasks and facilitate periodic status update meetings
- Managing logistics, administration and communications throughout the project
- Ensuring that the environment and operational requirements (hardware, software and infrastructure) are met by the customer and providing the customer with a list of required or beneficial updates
- Reviewing existing implementation and making recommendations to optimize the customer’s Archer solution
- Performance of project scoping determination and/or workshop

“We can’t know everything about security, certainly with the threats changing constantly. That’s why it is so important for us to partner with RSA expertise to fill that gap.”

CIO International Exchange
• Designing and/or implementing use-case configuration changes, performing data imports, designing and configuring data feed integrations with third-party solutions, and building new reports and dashboards

• Conducting a basic Knowledge Transfer to familiarize the customer with administrative knowledge to include installation/update, environment maintenance, users/groups and troubleshooting with the customer’s Archer solution

RSA Archer Expert On-Demand Subscription offerings are provided over 5, 10, 20 or 40 days. Expertise ranges from planning to implementation and integration. Specific tasks will be determined by the customer and the corresponding level of effort for tasks set to meet the needs of the customer within the allocated time. Services are provided on-site or remote as needs are identified. For customers who require more than 40 days of expert time, span more than one Archer solution or need expanded service tasks to meet can be arranged.

FOR MORE INFORMATION
For information about a custom quote for RSA Archer Professional Services, please contact your sales representative. Visit www.rsa.com/IntegratedRiskManagement for more information on RSA Archer solutions and use cases.

ABOUT RSA
RSA® Business-Driven Security™ solutions provide organizations with a unified approach to managing digital risk that hinges on integrated visibility, automated insights and coordinated actions. With solutions for rapid detection and response, user access control, consumer fraud protection, and integrated risk management, RSA customers can thrive and continuously adapt to transformational change. For more information, visit rsa.com.